ITHQ

Senior Consultant - Linux & Automation

Position Overview

The Senior Consultant - Linux & Automation at ITHQ plays a crucial role in delivering complex technical solutions to our clients. This position demands expertise in Linux systems, Zabbix monitoring, Infrastructure as Code (IaC) tools such as Terraform and Ansible, automation frameworks, and version control systems like Git. As a Senior Consultant, you will lead large-scale projects, contribute to the design and architecture of robust systems, and mentor junior team members. Your role will involve collaborating across various domains, including infrastructure, networking, public cloud (particularly AWS), virtualisation (especially Nutanix), storage, and backups, ensuring comprehensive solutions that address our clients' multifaceted needs.

Key Responsibilities

Project Leadership: Lead the planning, execution, and successful delivery of large-scale Linux and automation projects. Ensure that all solutions are innovative, technically sound, and aligned with client objectives.

Design & Architecture: Contribute to the strategic design and architectural planning of client systems. Ensure scalability, reliability, and security in all solutions, leveraging tools such as Terraform and Ansible for efficient infrastructure management.

Technical Implementation: Implement and configure Linux environments, set up Zabbix monitoring systems, and develop automation scripts to streamline client infrastructure operations. Utilise Git for version control and collaboration.

Client Engagement: Act as a primary point of contact for clients, understanding their requirements, providing tailored solutions, and ensuring high levels of client satisfaction. Conduct on-site deliveries and engage directly with stakeholders to facilitate smooth project execution.

Cross-Disciplinary Collaboration: Work alongside teams in infrastructure, networking, cloud (AWS), virtualisation (Nutanix), storage, and backup practices to deliver integrated and comprehensive solutions.

Agile Methodology Leadership: Facilitate Agile ceremonies within project teams, including sprint planning, reviews, and retrospectives. Promote continuous improvement and ensure effective sprint execution.

Mentorship & Team Development: Mentor junior consultants and service line associates, providing guidance on technical skills, best practices in Linux and automation, and Agile methodologies. Foster a culture of learning and professional growth within the team.

Business Development Support: Assist in business development activities by contributing to proposals, client presentations, and identifying opportunities for expanding ITHQ's Linux and automation services.

Knowledge Management: Drive the creation and sharing of knowledge resources and best practices within the Linux & Automation practice, enhancing ITHQ's reputation for delivering leading-edge solutions.

Career Path & Development

As a Senior Consultant, you are expected to continuously expand your technical expertise and leadership capabilities. Career progression pathways lead to Principal Consultant roles, where you can influence strategic directions, drive service innovation, and contribute to organisational growth. ITHQ supports your professional development through mentorship programmes, access to specialised training courses, and opportunities to attain relevant certifications in Linux, automation tools, and Agile methodologies.

Required Skills & Qualifications

Technical Expertise: Proven experience in Linux system administration, Zabbix monitoring, and automation tools such as Terraform and Ansible. Proficient in using Git for version control.

Project Oversight: Demonstrated ability to lead large-scale projects from inception to completion, ensuring they meet client requirements and are delivered on time and within budget.

Design & Architecture: Strong skills in designing and architecting scalable, reliable, and secure Linux-based systems and automation solutions.

Client Interaction: Excellent interpersonal and communication skills, capable of engaging effectively with clients and stakeholders at all levels.

Agile Proficiency: Solid understanding of Agile methodologies with hands-on experience in facilitating Agile ceremonies and promoting a collaborative team environment.

Mentorship: Ability to mentor and develop junior team members, fostering a culture of continuous learning and professional growth.

Cross-Functional Collaboration: Experience working across multiple technical domains, including cloud (AWS), virtualisation (Nutanix), networking, storage, and backups.

Problem-Solving: Strong analytical and problem-solving skills, with a knack for addressing and resolving complex technical challenges.

Adaptability: Flexibility to adapt to evolving technologies and methodologies, embracing a multi-disciplinary approach to solve clients' wicked tech problems.

Multi-disciplinary Approach

All roles at ITHQ are multi-disciplinary and you will contribute to any of the practices where you may have existing skills or a desire to learn. As such, this document shows your primary focus but solving wicked tech problems for clients will mean working with and in all the ITHQ practices.

Values Alignment

Candidates must embody ITHQ's core values:

Transparency: Openly and honestly communicating with team members and clients – especially when it's difficult.

Authenticity: Bringing genuine curiosity and passion for technology solutions into every task.

Growth Mindset: Demonstrating a relentless pursuit of learning and personal development.

Accountability: Taking ownership of one's contributions to team efforts and letting data lead the way. Especially important when a mistake has been made.

Customer-Centricity: Prioritising the needs of clients in all actions taken.

Autonomy: Showing initiative in tackling challenges while being open to guidance.

Sharing: Contributing insights gained from experiences for the collective benefit. Effective communication and collaboration are key here – good experiences or bad.

What You'll Get

Joining the ITHQ team, you will play a pivotal role in shaping and delivering innovative solutions that address our clients' most challenging technical problems. You'll enjoy competitive compensation along with significant opportunities for career advancement within an environment that values innovation, collaboration, and continuous learning. Join us to make a meaningful impact and drive excellence in everything you do.