

Senior Consultant – Cyber Resilience

Position Overview

The Senior Consultant - Cyber Resilience at ITHQ is a pivotal role designed for seasoned professionals with demonstrated excellence in managing and delivering large-scale cybersecurity projects. This position requires deep expertise in threat intelligence, risk management, incident response, compliance, and security architecture. As a Senior Consultant, you will lead project teams, contribute significantly to the design and architecture of complex cyber resilience solutions, and mentor junior staff in technical skills and Agile practices. Collaboration across various domains ensures the delivery of comprehensive solutions that address our clients' multifaceted security needs.

Key Responsibilities

Project Leadership: Lead the planning, execution, and successful delivery of large-scale cyber resilience projects. Ensure that all solutions are innovative, technically robust, and aligned with client objectives.

Design & Architecture: Contribute to the strategic design and architectural planning of cyber resilience infrastructures. Ensure scalability, reliability, and security in all solutions, leveraging advanced security frameworks and best practices.

Incident Response: Manage and coordinate incident response efforts, ensuring timely and effective resolution of security breaches and minimising impact on client operations.

Client Engagement: Act as a primary point of contact for clients, understanding their security requirements, providing tailored cyber resilience solutions, and ensuring high levels of client satisfaction. Conduct on-site deliveries and engage directly with stakeholders to facilitate smooth project execution.

Cross-Disciplinary Collaboration: Work alongside teams in infrastructure, networking, cloud (AWS), virtualisation (Nutanix and VMware), storage, and IT operations practices to deliver integrated and comprehensive cyber resilience solutions.

Agile Methodology Leadership: Facilitate Agile ceremonies within project teams, including sprint planning, reviews, and retrospectives. Promote continuous improvement and ensure effective sprint execution.

Mentorship & Team Development: Mentor junior consultants and service line associates, providing guidance on technical skills, best practices in cyber resilience, and Agile methodologies. Foster a culture of learning and professional growth within the team.

Business Development Support: Assist in business development activities by contributing to proposals, client presentations, and identifying opportunities for expanding ITHQ's cyber resilience services.

Knowledge Management: Drive the creation and sharing of knowledge resources and best practices within the Cyber Resilience practice, enhancing ITHQ's reputation for delivering cutting-edge security solutions.

Required Skills & Qualifications

Technical Expertise: Extensive experience with threat intelligence, risk management, incident response, compliance frameworks (e.g., GDPR, ISO 27001), and security architecture. Proficient in using advanced security tools and technologies.

Experience with Technologies: Proficiency with security solutions such as

- SIEM (Rapid7 InsightIDR pref'd),
- XDR (SentinelOne pref'd),
- firewalls (Fortinet pref'd),
- vulnerability management tools (Rapid7 InsightVM pref'd),
- PAM tools (Delinea pref'd),
- SSE/ZTNA solutions (Netskope pref'd),
- Cloud security / CNAPP (Rapid7 InsightCloudSec pref'd),
- SOAR (Rapid7 InsightConnect pref'd),
- and other automation tools like Ansible and Terraform.

Project Leadership: Demonstrated ability to lead large-scale cybersecurity projects from inception to completion, ensuring they meet client requirements and are delivered on time and within budget.

Design & Architecture: Strong skills in designing and architecting scalable, reliable, and secure cyber resilience infrastructures. Ability to integrate security measures seamlessly into broader IT and business strategies.

Client Interaction: Excellent interpersonal and communication skills, capable of engaging effectively with clients and stakeholders at all levels. Ability to act as a trusted advisor and senior escalation point.

Agile Proficiency: Solid understanding of Agile methodologies with hands-on experience in facilitating Agile ceremonies and promoting a collaborative team environment.

Mentorship: Ability to mentor and develop junior team members, fostering a culture of continuous learning and professional growth.

Cross-Functional Collaboration: Experience working across multiple technical domains, including infrastructure, networking (Extreme), cloud (AWS), virtualisation (Nutanix and VMware), storage, and IT operations.

Problem-Solving: Strong analytical and problem-solving skills, with a knack for addressing and resolving complex technical challenges.

Adaptability: Flexibility to adapt to evolving technologies and methodologies, embracing a multi-disciplinary approach to solve clients' wicked cyber resilience problems.

Career Path & Development

As a Senior Consultant - Cyber Resilience at ITHQ, you are positioned at a pivotal stage in your professional journey, where you will deepen your technical expertise and enhance your leadership skills. This role serves as a foundation for advancing to the Principal Consultant level, where you can take on more strategic responsibilities, drive business development, and influence the direction of the Cyber Resilience practice.

Progression Opportunities

Principal Consultant:

Upon demonstrating excellence in managing and delivering projects, you will have the opportunity to advance to a Principal Consultant role. In this position, you will provide comprehensive architectural oversight, lead business development initiatives, and influence the strategic direction of our cyber resilience solutions.

Head of Service Line:

With continued growth and proven leadership capabilities, you can progress to the Head of Service Line position, overseeing an entire Cyber Resilience practice in one of our geographies and driving its strategic growth and operational excellence.

Professional Development

ITHQ is committed to supporting your continuous personal and professional growth through a variety of development opportunities, including:

Mentorship Programmes:

Benefit from structured mentorship initiatives where experienced leaders provide guidance, support, and knowledge sharing to help you achieve your career goals.

Training Courses & Certifications:

Access to specialised training courses and certifications relevant to cyber resilience, advanced security tools, and Agile methodologies. We encourage pursuing certifications such as CISSP, CISM, and CEH to enhance your technical skills.

Workshops & Seminars:

Participate in workshops and seminars that focus on the latest cybersecurity technologies, industry best practices, and innovative solutions to keep you at the forefront of the cyber resilience field.

Cross-Functional Projects:

Engage in cross-disciplinary projects that allow you to collaborate with different service lines, broadening your expertise and understanding of integrated security solutions across various domains.

Leadership Development Programmes:

For those interested in advancing into leadership roles, ITHQ offers leadership development programmes that focus on strategic thinking, team management, and business development skills.

Supporting Your Growth

At ITHQ, we believe that your growth is integral to our success. We foster an environment that encourages:

Continuous Learning:

Embrace a growth mindset with endless opportunities to expand your knowledge and skills through ongoing education and hands-on experience.

Innovation:

Be empowered to explore and implement innovative solutions that address complex security challenges, driving both your professional development and our clients' success.

Collaboration:

Work within a collaborative, multi-disciplinary team where sharing knowledge and expertise is a core value, enhancing both individual and collective performance.

Career Advancement:

Clear and structured career paths ensure that your dedication and achievements are recognised and rewarded, providing a roadmap for your future within ITHQ.

By leveraging these development opportunities, you will not only advance your career but also contribute to ITHQ's mission of enhancing cyber resilience through excellence, innovation, and a commitment to our core values.

Professional Attributes

Adaptability: Capable of integrating seamlessly into ITHQ's dynamic environment, adjusting to changing priorities and requirements.

Proactiveness: Exhibits initiative in identifying and addressing department needs, taking proactive steps to enhance processes and outcomes.

Team-Oriented: Demonstrates a collaborative spirit, contributing effectively within a team structure and supporting group objectives.

Multi-disciplinary Approach

All roles at ITHQ are multi-disciplinary and you will contribute to any of the practices where you may have existing skills or a desire to learn. As such, this document shows your primary focus but solving wicked tech problems for clients will mean working with and in all the ITHQ practices.

Values Alignment

Candidates must embody ITHQ's core values:

Transparency: Openly and honestly communicating with team members and clients – especially when it's difficult.

Authenticity: Bringing genuine curiosity and passion for technology solutions into every task.

Growth Mindset: Demonstrating a relentless pursuit of learning and personal development.

Accountability: Taking ownership of one's contributions to team efforts and letting data lead the way. Especially important when a mistake has been made.

Customer-Centricity: Prioritising the needs of clients in all actions taken.

Autonomy: Showing initiative in tackling challenges while being open to guidance.

Sharing: Contributing insights gained from experiences for the collective benefit. Effective communication and collaboration are key here – good experiences or bad.

Performance & Objectives

OKRs Implementation: Participate in setting and achieving Objectives and Key Results (OKRs) to ensure alignment with departmental and company-wide goals.

Performance Measurement: Regularly track and report on performance metrics related to relationship management activities.

Continuous Improvement: Identify areas for personal and process improvement, contributing to the enhancement of team performance and client satisfaction.